

Installation and Licensing 3D-Tool V17 Software

Also applies to a New Computer, and Updated major software Versions
Click [on-line FAQ](#) for other situations.

- 1) Download the 3D-Tool software installer (64 or 32 bit) from the website Download page:
<https://www.3d-tool-usa.com/3d-tool-download.htm>
(Not needed if you already downloaded and installed the Trial version)



- 2) Install the software

Go to the downloaded file location and “Open” the .exe file.
Follow all the prompts. “Next, Next... set your File Associations... Install”

Note: If you already have the software installed from a Trial version...

You do not need to uninstall the Trial version.

To get the software reset for your official license, you will need to do one task to get the splash screen back.

Launch 3D-Tool
Got to Options > Licensing

- 3) Find e-mail from Support@3D-Tool-usa.com
(or team@3D-Tool.de) containing a PDF attachment.

The **License Certificate** PDF contains your **Authorization Key**.

It will look something like this: XX88-88XX-X88X

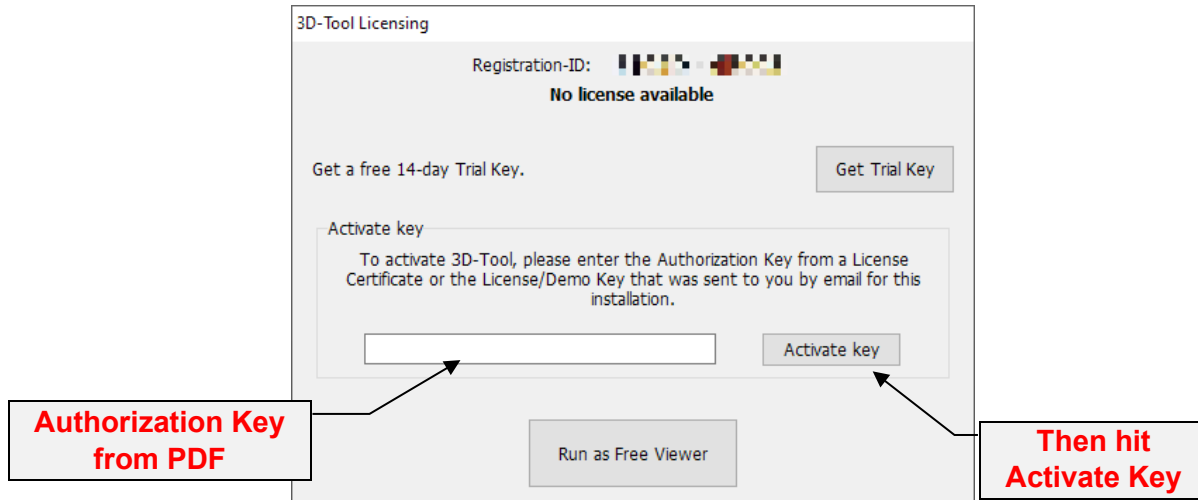
The **Authorization Key** is your **proof of ownership**, and it allows you to obtain a **License Key** that is specific for your **current PC**.

On replacement PC's or when reinstalling: Use the **Authorization Key** to **obtain a new License Key** using the same procedure below.



- 4) If not already running: Launch the 3D-Tool application

- 5) In splash screen dialog: (If you don't see the splash screen, go back to step 2)
Enter (or Paste) the Authorization Key from your License Certificate into the blank field.
Click "Activate Key"



- 6) **Enter the e-mail address you want your PC License key sent to...**
Then hit Get Key (or Create Key)

- 7) **Within 10 minutes you will receive an e-mail.**
Go to your email program and find an email containing the License Key, and an attachment.
If you don't see the email within minutes Please Check your Spam/Junk folder.

The License Key was created for the specific PC you installed 3D-Tool on.
 The License Key will look something like this: ZZZZ ZZZZ ZZZZ ZZZZ ZZZZ

- 8) **If you have the program still open, you will see the first splash screen.**
Otherwise, Launch the 3D-Tool application again

Troubleshooting

- Definitions of “Keys” and ID’s

- **Serial Number**, 5 digits: **12345**
 - Number assigned to your purchased software
 - Does not change from Version to Version
 - It is found on your License Certificate, and in 3D-Tool: Options > About 3D-Tool
 - Please include the Serial Number in all correspondence.
- **Authorization Key**, 3 groups of 4 alphanumeric: **XX88-88XX-X88X**
 - Only found on **License Certificate** PDF.
 - Assigned to your **Version** of purchased software
 - Proof of ownership of a particular Software package and Major Version
Example: 3D-Tool Premium - Version 16
 - Required for on-line License generation
- **Registration-ID**, 2 groups of 5 alphanumeric: **ABC12-34DEF**
 - Unique number created by the software on a particular computer.
 - The number will be different on every computer the application is installed on.
- **License Key**, 5 groups of 4 alphanumeric: **XX88 XX88 XX88 XX88 XX88**
 - Unique number sent to you after following Licensing instructions.
 - The License Key activates your version software on a particular computer.
 - The number will be different on every computer the application is installed on.

- Explanation of Minor vs. Major “Update”

When notified that “a new version is available”, be careful....

- You own a particular “major” Version, for example 14.
- Minor version “Updates” are free, for example going from 14.10 to 14.30
- Major version “Updates” are not free, for example: 14.x to 17.x
 - Major version “Updates” can be purchased at a modest fee:
 - <https://www.3d-tool-usa.com/purchase-and-update.htm>

- Receive the following error during licensing? Please contact Support@3D-Tool-USA.com

- Our automated licensing system protects against frequent license requests, installation on multiple computers, and just indicates that we need to manually process your request.
- Send your Serial Number, Authorization Key, Registration-ID
- Please include a reason for the recent computer change.

